

COMMUNICATING WITH DEMENTIA CLIENTS



New Zealand
Tertiary College

TERTIARY COLLEGES GROUP



MAKE SURE YOU
HAVE YOUR CLIENT'S
ATTENTION BEFORE
YOU START SPEAKING
TO THEM

SPEAK CLEARLY,
CALMLY AND USE
SIMPLE WORDS

COMMENT
MORE, AND
QUESTION LESS

USE VISUAL AIDS
SUCH AS PHOTOS,
OBJECTS AND MAPS

GIVE THEM TIME
TO COMPREHEND WHAT
HAS BEEN SAID

USE GESTURE TO
REINFORCE YOUR WORDS

BE AT THE SAME LEVEL
SO YOU'RE NOT LOOKING
DOWN AT THEM

MINIMISE DISTRACTIONS LIKE TV,
RADIO OR OTHER PEOPLE TALKING

