

# SUPPORTING CULTURAL DIVERSITY AND CULTURAL COMPETENCE



New Zealand  
Tertiary College

TERTIARY COLLEGES GROUP

## **Cultural desire:**

Display willingness to engage and build cultural knowledge

## **Cultural awareness:**

Maintain an inquiring and reflective mind to identify differences and similarities with others

## **Cultural knowledge:**

Actively seek knowledge and understanding of diverse cultural groups

## **Cultural skill:**

Ensure questions are asked in a culturally sensitive manner

## **Cultural encounters:**

Directly engage with clients and learn about their cultural or ethnic groups

